

Public Sector Relocation

Manchester has long supported the public sector with many non-departmental government bodies such as the British Council, General Medical Council (GMC), the Department for Work and Pensions (DWP) and HM Revenue and Customs having a significant presence in the city region.

Easy access to London is also an asset, transport links between the two cities are fast and convenient and by utilising facilities in both locations, organisations can maximise operational efficiency and improve overall performance.

Manchester is a city that celebrates its diversity, welcoming all community members to contribute to the city's character and to its success. With one of the most diverse populations outside London and the office of Equality and Human Rights Commission, Manchester continues to develop an all-inclusive workforce.

Shared Services Centre

Over the last decade, Manchester has emerged as one of Europe's leading shared service centres, resulting in a highly developed industry infrastructure.

Manchester is unique in its approach to training, supporting both a Professional Apprenticeship in Shared Services graduate programme to school leavers and a BTEC vocational qualification allowing staff to build skills in a range of areas such as accounting, customer services, IT, HR and payroll.

Manchester is also a leader in pan-European service centres supported by its international and cosmopolitan population aiding processes in over 20 languages.

Moreover, Manchester has always been a good base for national centres with award-winning shared service centres such as TetraPak Business Service and AstraZeneca. Recent announcements from international companies such as Tyco and Sodexo plus the recent £12m Sainsbury's investment for a new HR service centre will ensure the city region's shared services centres continue to thrive.

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